

“Our unique end-to-end service delivery model provides our clients with continuity of service and single point accountability for delivering results”

Mitchell Morley, Director

### Risk Management

- ERM Quick Start
- Risk Management Health Check
- Risk Assist
- Risk Enhance
- Major Project Risk Management
- Workplace Health & Safety
- Risk Management Training

### Business Continuity Management

- Business Continuity NOW!
- Business Continuity Health Check
- Business Continuity Exercising
- Business Continuity Awareness Training

### Internal Audit & Assurance

- Internal Audit
- Strategic Internal Audit Planning
- Process Mapping
- Probity Support
- Governance Health Check
- Fundamentals of Governance Training

### Fraud & Corruption Prevention

- Fraud Wise
- Fraud & Corruption Health Check
- Conduct Investigations
- Forensic Accounting
- Fraud & Corruption Awareness Training

### Training

- Risk Appetite in Practice
- Fundamentals of Governance
- APRA Prudential Framework
- Access to Information/GIPA
- Privacy Management
- Creative Thinking
- Ethical Behaviour (Code of Conduct)

### GuardianERM.net

- Risk Management
- Audit
- Incident Management
- Compliance
- Business Continuity
- Workplace Health & Safety



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# Business Continuity Management





## Business Continuity Management

How long could your business survive in the event of a prolonged disruption to critical services?

How long will your customers, regulators and other stakeholders tolerate a disruption to service delivery?

How long can you protect your reputation and market share before your competitors capitalise on your misfortune and threaten your long term survival?

With frequent severe weather events, increasing reliance on information technology to do business and supplier dependencies, it's no longer a question of "should we bother to put some business continuity plans and resources in place?" - It's now a question of "How far should we go?"

That's why a Business Continuity Management Plan (BCMP) is an important management tool designed to increase your resilience during a range of plausible disruption scenarios.

## Building Resilience Step-by-Step

Whilst organisations cannot control the likelihood and impact of major disruption events like floods, fires, pandemics, power failures and a host of other IT and business related risks, they can control their preparedness and timeliness of their response. InConsult has a suite of services designed to make your organisation more robust to disruptions.

### Business Continuity NOW!

Business Continuity NOW! is an integrated program designed to help organisations develop and implement an appropriate business continuity policy, framework and plan.

Our approach is suitable for small, medium and large organisations looking for a simple, effective and efficient business continuity planning program.

We conduct a business impact analysis to assess the business vulnerabilities, business critical activities and adequacy of the controls to minimise likelihood and consequences of a disruption. We then develop an appropriate response plan(s) to help you continue working through and recover from, a major business interruption event.

We combine our practical experience in business continuity management and incident management with best practice principles to develop a business continuity plan that is easy to use, action driven and priority based to maintain focus on critical activities and stabilise a disruptive event as soon as possible.

"There cannot be a crisis next week. My schedule is already full".

*Henry A. Kissinger*

## Business Continuity Health Check

Will your BCMP and sub-plans work when you need them most?

Many organisations spend considerable time, money, effort and resources developing business continuity management plans, crisis management plans, IT disaster recovery plans and pandemic management plans, but fail to keep them up to date and relevant.

Our Business Continuity Health Check is a cost effective, holistic review of your business continuity management framework against HB:292 - A practitioners guide to business continuity management. We can also benchmark against other relevant industry standards or guidelines.

This independent review will help evaluate your organisation's disaster preparedness and response to provide stakeholders with peace of mind as to the level of disruption/crisis preparedness.

The Business Continuity Health Check can assess several elements of your plans including:

- Emergency response
- Crisis management response
- Business continuity response
- Information technology recovery
- Pandemic response
- Recovery response
- Information technology recovery

## Business Continuity Awareness Training

How well do the people that you rely on during a crisis to implement your business continuity management plan understand their roles and responsibilities?

Our Business Continuity Awareness Training is designed to familiarise key people with your BCMP and help people responsible for leading; implementing and managing a business continuity management program understand and apply the basic concepts of business continuity to improve organisational resilience.

The course includes DVD's and case studies to make learning a little more entertaining and relevant.

### Business Continuity Exercising

Does your business continuity plan sit on a shelf gathering dust?

If a business continuity plan is not exercised regularly there is a risk that in the event of a real disruption, time will be lost, the plan may be worthless, people will be unprepared and mistakes will be made as people panic and attempt to initiate unfamiliar actions.

InConsult has over 40 disruption scenarios covering disruptions to infrastructure, financial position, information technology, products and services and resources to help validate the completeness and response capabilities of your business continuity plan.

Exercising is a highly effective way to engage and re-educate people and also review, practice and update the plan at the same time.